

# Concierge Elite Fully Automatic Bean to Cup Espresso Machine



Infinite Black Model #8120IB UPC# 786818-500054 Diamond White Model #8120DW UPC# 786818-500061

## **Instruction Manual**

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#### IMPORTANT INFORMATION

For safety purpose you should read the instructions carefully before using the appliance for the first time. Save the instructions for future reference.

The appliance is designed for domestic use and may only be operated in accordance with these instructions for use.

Always handle with care and warn other users the potential danger.

DANGER: Misuse of the appliance can cause injury!

#### DO's

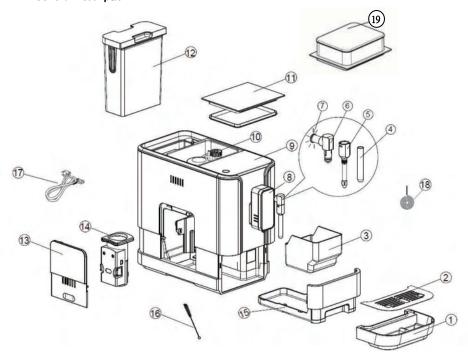
- 1. Check the product voltage stated on the rating plate corresponds to the local electric supply.
- 2. Unwind and straighten the power cord before using the appliance.
- 3. Place the appliance on a firm and steady surface.
- 4. The appliance must be used and rested on a stable surface.
- 5. Disconnect the appliance from the electrical outlet under the following conditions:
  - Before filling the water tank.
  - Before removing, refitting, or replacing any parts from the appliance.
  - Before cleaning or maintenance.
  - When the appliance is not working correctly
  - After using the appliance
- 6. Empty the water tank, when the appliance will not be in use for a long period of time
- 7. Allow cooling before putting on or taking off parts, and before cleaning the appliance.
- Always use cold water to make coffee. Warm water or other liquids could cause damage to the coffee
  maker.
- If the power cord is damaged, it must be replaced by the manufacturer, authorized service agent, or qualified person to avoid hazards.
- 10. Use the grinder for grinding coffee beans only.
- 11. To avoid injury, keep appliances away from children. This appliance is not a toy.
- 12. Always disconnect the appliance from power supply (the electrical outlet) when: Left unattended and before assembling, disassembling, or cleaning.
- 13. Appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction by a person concerning use of the appliance in a safe way and understand the hazards involved.
- 14. This appliance shall not be used by children. Keep the appliance and its cord out of the reach of children.
- 15. This appliance is designed for household use only.

#### DO NOT's

- 1. Do not allow children to touch the appliance or the power cord during the operation.
- 2. Do not use an extension power cord unless competent authority has approved it.
- 3. Do not leave the appliance unattended, when it is connected to the electrical outlet.
- 4. Do not use the appliance in outdoor environment.
- 5. Do not use appliance for other than intended use.
- 6. Do not let cord hang over the edge of table or counter or touch hot surface.
- 7. Do not use or place the appliance on a wet or hot surface.
- 8. Do not use the appliance if the drip tray is improperly placed in position.
- 9. Do not immerse the appliance in water or any liquids.
- 10. Do not use the appliance when any parts of the appliance are damaged.
- 11. Do not use the appliance when it is not working properly.
- 12. Do not unplug the appliance by pulling the power cord.
- 13. Do not place the cord on a sharp edge of an item.
- 14. Do not attempt to open the main body or dismantle any parts from the appliance; there are no serviceable parts inside the product.
- The appliance normally cleans itself after use and is not intended to be immersed in water for cleaning.
   The appliance must not be immersed
- 16. Do not use accessories not included in the box. It is not recommended and may be dangerous.
- 17. Do not place the appliance on or near hot gas, electric burner, toaster oven or in a heated oven of any kind.
- 18. Do not operate the hot water function continuously for more than one full tank of water

# A. Machine Overview

# I. General Description



1.	External Drip Tray	2.	Drip Tray Cover
3.	Coffee Grounds Container	4.	Metal Tube
5.	Steam Nozzle	6.	Nozzle Cover
7.	Steam Indicator Light	8.	Adjustable Coffee Spout
9.	Control Panel	10.	Coffee Bean Container
11.	Coffee Beans Container Cover	12.	Water Tank
13.	Service Door	14.	Brewer
15.	Internal Drip Tray	16.	Cleaning brush
17.	Power Cord	18.	Needle
19.	Large Coffee Bean Container		

## II. Control Panel



<b>*</b> \(\sqrt{\sq}}}}}}}\signtarinftine{\sintitta}}}}}\signtifien\sintitititit{\sqrt{\sq}}}}}}}}}}}\signtifien\signtiftitititititith}}}}}}}}}}}}}}}}}}}}}}}	Flashing Icon: Low water level/ Water tank missing
00	Solid Icon: Lack of coffee beans
盘	Solid Icon: coffee grounds container is full Flashing Icon: Internal Drip Tray/coffee grounds container is missing
$\triangle$	Solid Icon: Brewer is missing/ installed improperly Flashing Icon: Service door is opened / installed improperly
u	Solid Icon: Descaling is required Flashing Icon: Descaling is under process
اڠ	Empty System Function is running
()	Power ON/OFF Button
-	Espresso Button
	Lungo Button
•	Steam button
<u> </u>	Ristretto Button
<b>Q</b> ;;;	Hot Water Button

## III. Accessory

In the box, three packs of cleaning agents are included for the process of self-cleaning. To order more cleaning agents, please visit <a href="https://www.electra-craft.com">www.electra-craft.com</a>

## **B.** Machine Installation

1.	Remove any protective films, stickers, control panel sticker and any other packing material on the appliance	
2.	Choose a safe and stable surface with an easily reachable power supply and allow minimum distance from the sides of the machines.	
3.	Insert the external drip tray. Make sure it is inserted correctly.	
4.	Fill the water tank with water (see "FILLING THE WATER TANK")	
5.	Fill the bean box with coffee beans (SEE "FILLING THE COFFEE BEAN CONTAINER)	
6.	Unwind and straighten the power cord and insert the plug into the socket located on the back of the machine. Insert the other end of the power cord into an electrical outlet with suitable power voltage.	

## C. Daily Operation

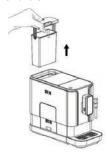
## I. Filling Water Tank

When the **Low water level/ Water tank missing icon** requires filling the water tank.



is flashing, the water level in the tank is in low and  $% \left( 1\right) =\left( 1\right) \left( 1\right$ 

1. Lift the water tank by using the lid as the handle.



2. Rinse the water tank with fresh water and then fill the tank to the Max level and place it back into the machine. Make sure it is fully inserted.



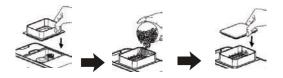
Note: To prevent overflow of water from the water tank, do not add water directly into the appliance with another container



IMPORTANT: Never fill the water tank with warm, hot, sparkling water or any other liquid which might damage the water tank and the machine. NEVER PUT MILK in the water tank!

## II. Filling Bean Container

Tip: Depending on your choice, you can use the large bean container accessory to double the bean container capacity as shown below



When Lack of coffee beans icon is flashing, the appliance needs to be filled with coffee beans:

- 1. Remove the coffee bean container lid.
- 2. Slowly pour in the coffee beans.
- Install back the container lid.



IMPORTANT: Fill the coffee bean container with coffee beans only. Ground-coffee, instant coffee, caramelized coffee and any other objects may damage the machine. NEVER USE OILY COFFEE BEANS!

## III. Preparing Your Coffee

**IMPORTANT**: Before your first use **you must prime the pump** to circulate water throughout the system. To do this, simply press the hot water button until a continuous stream of water comes out of the steam nozzle

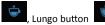
You can prepare one cup of coffee or double the amount (Dopio), by pressing the coffee buttons.

- 1. Switch on the appliance by pressing the power on/off button and make sure the drip tray is under the coffee spout and the water tank is full of water. We suggest placing an empty container under the adjustable coffee spout before turning on or off. The appliance will perform auto-rinsing cycle on the steam nozzle and then the coffee nozzle for a small cup of water, you can stop by pressing the Hot Water Button.
- 2. The appliance is then in the standby mode.
- 3. If you are using a larger coffee cup or mug, you can remove the drip tray and /or change the position of the adjustable coffee spout as shown below:





Depending on the taste of coffee you would like to have, press Espresso button





. To activate the double amount of coffee, rapidly press the coffee button twice (2x).

- 5. The coffee button being pressed will illuminate indicating the appliance is preparing the cup of coffee.
- 6. When the appliance is back to standby condition, the coffee is ready to serve.

Tip #1: The Espresso button with higher coffee intensity is recommended for preparing an espresso. All coffee button volumes can be adjusted (see Section D "Further Setting")

Tip #2: The auto-rinsing cycle does not function if the appliance is switched off momentarily. Deactivate/Reactivate the auto-rinsing function by the following steps:

- 1) Remove the service door.
- 2) Press and hold the On/Off button until it beeps.

Note: Press the hot water button (see Section E) to clean the inside of the coffee maker before first use.

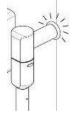
## IV. Preparing Frothy Milk for Coffee

The temperature of steam is higher than the temperature of espresso, so coffee should be prepared before making frothy milk; otherwise, the espresso might be burnt.

- 1. Prepare the coffee with a large cup.
- 2. Turn the steam nozzle toward the **d**rip tray.
- Press the steam button . The steam indicator will flash. The appliance will heat 3. up and drain the residual water into the drip tray or another container.
- After the steam indicator light stops flashing and stays on, place a container with milk 4. under the steam nozzle and immerse the steam nozzle about 2 inches (5cm) deep into the container.
- 5. Press the steam button again.
- Swivel the container while the hot steam comes out. 6.
- 7. When the milk is hot enough and froth has appeared, press the steam button again to stop the steam.
- 8. Use a wet towel to clean the nozzle cover and metal tube. (see Section C "Daily Cleaning of the Coffee Machine")
- 9. Pour the hot frothy milk into the coffee.
- 10. Now you can enjoy your coffee.

#### V. Preparing Hot Water

The appliance can dispense hot water by simply pressing the hot water button button will light up. This indicates that the appliance is heating the water. When the hot water button and the indicator light turn off, the water is ready to serve.



# VI. Daily Cleaning of the Coffee Machine

Timely cleaning and maintenance of the appliance is very important in prolonging the life of the appliance.

1.	Remove the external drip tray.	
2.	Empty the water inside the drip tray in the sink and wash it with fresh water. Dry it afterwards.	
3.	Slides open the internal drip tray and the coffee grounds container.	
No	Empty the coffee grounds container and wash it with fresh water. Dry it afterwards.  te: When lights up, the coffee grounds container needs to be upty.	
5.	Pull down the service door.	
6.	Remove the service door.	
7.	Press the release knob.	

8. Remove the brewer.	
9. Wash the brewer with fresh water. Dry the brewer afterwards.	
10. Insert back the brewer to its original position and install back the service door its original position.  Note: When solid icon appears, it indicates that the brewer is missing / installed improperly. When indicates that the service door is missing/ installed improperly.	
Place the coffee grounds container on the internal drip tray and insert back into its original position.  Note: When is flashing, the coffee grounds container is missing.	
12. Place the external drip tray at its original position.	
13. Unlock the nozzle cover by turning it to left. Then pull it downward to remove.	

14. Pull the metal tube downward to disassemble the nozzle cover and metal tube.	•
15. Wash the nozzle cover with warm running water and use the needle or bristle of brush to clean the hole.	
16. Wash the metal tube with warm running water and use the needle or bristle of brush to clean the hole.	
17. Assemble the metal tube back to the nozzle cover. Then push upward to place the nozzle cover back. Twist the nozzle cover to the right to lock it.	

## VII. Turning Off the Machine

Switch off the appliance by pressing the power on/off button.

Unit will go through cleaning cycle and drain water-place empty cup under nozzle.

#### VIII. Automatic Shut-off

The Appliance is equipped with auto shut-off. Depending on the mode you have selected the appliance will have different auto shut-off timing (see Section D "Further Setting – III. Mode Selection").

## D. Further Setting

## I. Adjusting Coffee/Hot Water Volume

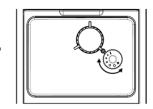
Program your desired volume of coffee for Espresso, Lungo and Ristretto, and also hot water from .50 oz. to 8.5 oz. (15ml to 250ml).

When making your coffee (either Espresso, Lungo, Ristretto) or dispensing hot water, press the button, release your finger and when you hear the grinder start (or pump come on for hot water), press and HOLD your finger on the same button again. The appliance will continue to make the cup of coffee or water. When it gets to the desired level, release your finger and you will hear the machine beep and it is now programmed for that level.

## II. Grinding Adjustment

You can adjust the grinder to suit the roast of your coffee by turning adjuster knob in the bean container:

- When the grinder is grinding the coffee beans, turn the adjustment knob to refine your grind.
   CAUTION: Never do the grinding adjustment when the grinder is not
- operating. It may damage the grinder.The dots on the adjuster knob indicate the fineness of the grind. The smaller the dot, the finer the grind.



### III. Mode Selection

The machine has three different setting: default setting, ECO mode and speed mode. In ECO mode, the appliance helps to save more energy. In speed mode, the user can make their coffee faster than in the default setting.

	Speed Mode	Default Setting	ECO Mode
Illumination Light	Yes	Yes	No
Pre-brewing*	No	Yes	Yes
Auto shut-off time	Always on	4hrs	2hrs
Cup Volume memory	Yes	Yes	Yes

<sup>\*</sup>Note: The pre-brewing function moistens the grounded beans in the brewer with a small amount of water before full extraction. This expands the coffee grounds to build up a greater pressure in the brewer which help extraction of all the oils and full flavor from the grounded beans.

1. When the machine is in standby condition, press and holds the

The will then be flashing and the following button will have the following indications for different settings:

	Hot water button	Espresso button	Lungo button
In ECO Mode	Lights ON	Flashing	Flashing
In Speed Mode	Flashing	Lights ON	Flashing
In Default Setting	Flashing	Flashing	Lights ON

- 3. Press the hot water button for ECO mode, Espresso button for speed mode and Lungo button for the default setting. Two Beep sounds will be heard indicating that the mode is being selected. (Note: If you are pressing the relative lights on button for each mode, the machine will not respond).
- 4. If you would like to keep the setting unchanged, press again or wait for 5 seconds for the machine to return to the standby condition.



## E. Cleaning & Maintenance

## I. Self-Cleaning

The Descaling solid icon appears when appliance needs to undergo self-cleaning. The appliance will remain in the best condition if this function is performed at least once a month or more regularly depending on the hardness of the water used following these steps:

- 1. Fully fill the water tank.
- 2. Adding one pack of cleaning agent included in the box into the water tank.

IMPORTANT: Do not use vinegar or other cleaning agents to do self-cleaning of this appliance. Additional cleaning agents may damage the appliance.

- 3. Plug in the appliance.
- 4. Place a sufficiently large container under the coffee spout.
- for 5 seconds. Two beeps will be heard, then the Descaling Icon

  will be flashing.
- 6. Press the Espresso button to confirm undergoing the self-cleaning process. To resume back to the standby condition, press the Power ON/OFF Button.
- The Descaling icon will be flashing indicates that the appliance is undergoing the self-cleaning process. (<u>Caution: Keep skin/body away from the hot water.</u>)
- 8. When all the water in the water tank has been dispensed, the Low water level/ Water tank missing icon and Espresso button will be flashing. Remove all the remaining solution in the water tank and fill the tank with normal tap water until the max position. The Low water level/ Water tank missing icon goes off. Then the appliance will continue the descaling process. The appliance will brew half of water tank first and then wait for around 1 minute, after that the remaining water in the tank will be brewed.
- 9. When the self-cleaning process is completed, the appliance will switch off automatically. Rinse the water tank and fill with clean tap water.

Note: Please wait until the descaling process has been thoroughly completed. The appliance will switch off automatically after the cycle is finished.

## II. Empty System Function

The empty system function is recommended to be used before a long period of non-use, frost protection and before taking to repair agent.

1. In standby mode, press and hold the Power ON/OFF Button and Lungo button together for

- 2. The Empty System Function icon will be flashing.
- 3. Remove the water tank from the appliance. Empty System Function icon Solid icon will appear indicating that the empty system is under process. You can press the Power ON/OFF Button removing the water tank to resume back to the standby mode.
- 4. When the empty system function is completed, the appliance will switch off automatically

IMPORTANT: Before using it again, fill the water tank, then press the hot water icon until a continuous stream of water comes out from the steam nozzle. This will once again prime the pump and the coffee maker is ready for use.

#### III. Manual Rinsing

You can perform a manual rinsing cycle to clean the adjustable coffee nozzle after use. It is also suggested to perform a manual rinsing if the appliance has not been used for a long period of time.

- 1. In standby condition, press and hold the Power ON/OFF Button and hot water button together.
- Hot water button will be flashing. A small amount of water will be first dispensed from the steam nozzle, and then the coffee nozzle for the rinsing.

Danger: Water coming out from the steam and coffee nozzles is hot and is collected in the drip tray underneath. Avoid contact with splashes of water.

3. After rinsing, the appliance will return to the standby mode.

## IV. Cleaning the Appliance

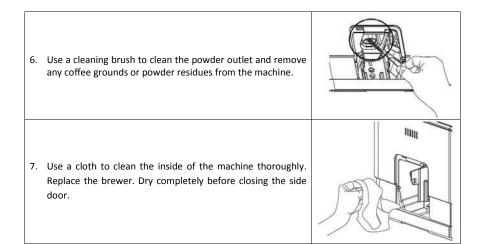
- Power off the unit and wait for all to come to a complete rest. Then disconnect the power cord from the power supply (electrical outlet).
- 2. Remove the front tray and empty out any coffee and or water from the tray
- 3. Use a damp cloth or non-scratching cleaner to clean the water stains on the appliance.

IMPORTANT: Never use any abrasive, vinegar or descaling agents not included to clean the appliance.

# V. Cleaning Coffee Powder Outlet

Ground coffee and coffee powder may stick on the wall of the powder outlet of the appliance after being used for a long period of time. Clean the outlet by the following steps to ensure that fresh coffee can come through the brewer.

Push the service door recess area.	
2. Take out the service door.	
3. Press the release knob of the brewer.	
4. Take the brewer out.	
Rinse the brewer under running water. Let it dry completely before replacing in the machine.	



# F. Troubleshooting Guide

PROBLEM	CAUSE	SOLUTION
The appliance does not work.	The appliance is not connected to the electrical outlet.	- Plug in the power cord and press the Power ON/OFF Button. - Check the cable and the Plug
No or delayed response in several trials of pressing on function key on the panel.	- Appliance is under an electromagnetic interference - The Control Panel could be dusty or dirty	- Unplug the appliance. Restart after few minutes. - Carefully clean the Control Panel with the cloth provided.
The coffee is not hot enough.	- The cups have not been preheated The brewing unit is too cold.	- Rinse the appliance at least 3 times before making the coffee Preheat your coffee cups
The coffee does not come out from the Adjustable Coffee Spout.	It is likely the Empty System Function was used.	Press the hot water button until water comes out from the Steam Nozzle.
The first cup of coffee is not strong enough or of poor quality.	The first use of the grinder did not produce enough coffee powder into the brewing unit.	Remove the coffee and repeat the process. Subsequent coffees will be of excellent quality.
The coffee has no crema.	It is likely the coffee beans are not fresh.	Remove the coffee beans and replace with fresh coffee beans. We recommend our Espressione Whole Bean Coffee #ESP500
The Touch Control Buttons are not responding.	This is often caused by not pressing the Touch Control Button correctly.	Press the lower bottom part of the icon of the Touch Control Button from the front direction of the appliance.
The appliance takes too long time to warm up.	It is likely that excessive scale has built up inside the machine.	Descale the appliance using the descaling powder included in the machine. More can be purchased from www.electra-craft.com
The Water Tank has been removed or the water level is low, yet the flashing alert does not appear.	The Water Tank connector is wet.	Carefully and completely dry the area around the Water Tank connector.
Internal drip tray is filled with water.	The coffee powder is too fine which causes blockage, prohibiting the water to continue.	Adjust the coffee fineness to a larger dot during grinder operation. NEVER adjust the grinder when not in operation.

Coffee is exiting very slow or coming out one drop at a time.	The coffee powder is too fine which causes blockage, prohibiting the water to continue.	Adjust the coffee fineness to a larger dot during grinder operation. NEVER adjust the grinder when not in operation.
Coffee Bean Indicator flashes yet container full of coffee beans.	The internal coffee powder outlet is blocked.	Please follow the steps of section E "Cleaning coffee powder outlet".
Coffee Bean Indicator flashes	Oily Coffee Beans	DO NOT USE OILY COFFEE BEANS as they can clog the grinder, get caught in the tray and not feed properly.
Frothed or foamed milk cannot be produced via the steam nozzle.	The nozzle of the steam nozzle is dirty or the hole on the nozzle cover or metal tube is blocked with residual milk.	Please follow the steps of section C "Daily Cleaning of the Appliance" to clean steam nozzle.

## English:

- 1. PLEASE DO NOT USE OILY BEANS.If the BEAN light comes on when trying to make espresso, either the bean hopper is empty, or beans are getting caught on the bean hopper tray. To help relieve this, move your hand around to loosen up and beans stuck to the tray and push the beans to the middle toward the round knob where the grinder motor is. Also when the bean hopper is empty, wipe down the tray to remove any build up of oils on the tray to help stop this from happening.
- 2. If the **DUMP BOX FULL** light comes on, remove the front tray. Empty out any used coffee from the tray and then reinsert. Note: the tray may not be full when this light comes on as it works on a counter and not knowing how much used coffee is in the tray. Please keep the tray out for 10 seconds and then reinsert and the light should go away.
- 3. If the HOT WATER LIGHT and POWER LIGHT are flashing, this means that the unit is not primed and getting water. Make sure the water tank if full and then press the hot water button and water will start to come out of the frother nozzle. Once it does then press the hot water button and the lights should all come up on the panel. If not, then turn off the unit and then on again and it should reset and go through the start up again and all lights should come on the panel when ready.

# Spanish:

- 1 POR FAVOR NO UTILICE GRANOS ACEITOSOS. Si la luz indicadora BEAN se enciende al intentar hacer un espresso, o la recipiente de granos está vacía o los granos están atrapados en la bandeja de la recipiente de granos. Para resolverlo, afloje con la mano los granos pegados a la bandeja y empuje los granos hacia el centro, hacia la perilla redonda donde está el motor de la trituradora. Además, cuando la recipiente de frijoles esté vacía, limpie la bandeja removiendo cualquier acumulación de aceite para evitar que esto suceda.
- 2 Si se enciende la luz indicadora **DUMP BOX FULL**, remueva la bandeja frontal. Vacíe el café usado de la bandeja y vuelva a colocarla en su lugar. Nota: es posible que la recipiente no esté llena cuando esta luz se enciende, ya que funciona como un sistema que cuenta los granos, y no sabe cuánto café usado hay en la bandeja. Mantenga la bandeja afuera durante 10 segundos y luego vuelva a insertarla, y la luz deberá desaparecer.

3 - Si las luces indicadoras de HOT WATER y POWER parpadean, esto significa que la unidad no ha sido cebada y no está recibiendo agua. Asegúrese de que el tanque de agua esté lleno y luego presione el botón de agua caliente, y el agua comenzará a salir por la boquilla del vaporizador. Cuando esto suceda, presione el botón de agua caliente y todas las luces deberán encenderse en el panel de luces. Si no es así, apague la unidad y vuelva a encenderla y deberá reiniciarse y comenzar de nuevo, y todas las luces deberían encenderse en el panel de luces cuando esté listo.

## French Canadian:

- 1. NE PAS UTILISER DE GRAINS DE CAFÉ HUILEUX. Si l'indicateur « BEAN » s' allume lorsque vous essayez de faire un espresso, cela signifie que le compartiment à grains est vide ou que les grains sont coincés dans le plateau du compartiment à grains. Pour résoudre le problème, utilisez votre main pour décoincer les grains et les diriger vers le bouton rond, au centre, où se trouve le moteur du broyeur. Lorsque le compartiment à grains est vide, essuyez le plateau pour éliminer toute accumulation d'huile et pour éviter que le problème se reproduise.
- 2. Si l'indicateur « DUMP BOX FULL »s'allume, retirez le plateau avant. Enlevez le café utilisé du plateau et remettez-le en place. Remarque : Le plateau ne sera peut-être pas plein lorsque l'indicateur s' allumera puisque l'appareil est utilisé sur un comptoir et qu'il est impossible de savoir quelle quantité de café utilisé se trouve sur le plateau. Retirez le plateau de l'appareil pendant 10 secondes puis remettez-le en place. L'indicateur devrait s' éteindre.
- 3. Si les indicateurs « HOT WATER » et « POWER » clignotent, cela signifie que l'appareil n'a pas été amorcé et que l'eau ne circule pas. Assurez-vous que le réservoir d'eau est plein puis appuyez sur le bouton d'eau chaude. L'eau commencera à s'écouler de la buse du mousseur. Lorsque l'eau commence à couler, appuyez sur le bouton d'eau chaude et tous les indicateurs du panneau devraient s'allumer. Si ce n'est pas le cas, éteignez l'appareil et rallumez-le. Il devrait se réinitialiser, redémarrer et tous les indicateurs du panneau devraient s' allumer.

# **Limited 2 Year Warranty**

## Register your purchase within 30 days of purchase at www.espressioneNA.com

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit electra-craft.com for product care / maintenance self-help.

To initiate a warranty claim, please email: info@electra-craft.com, or call 1-201-439-1700. Please have your model number and serial number available. Return and packing instruction information will be provided at that time.

For the Period of:	Espressione NA Covers
First Year From the date of the original purchase	If the Espresso Machine fails due to a defect in materials or workmanship, during the <b>limited one-year warranty</b> , Espressione NA will either repair or replace your product at Espressione NA sole discretion. <b>Parts and Labor and return shipping back to you are covered.</b>

#### What Espressione NA Will Not Cover:

- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
  - Damage caused after delivery.
- Damage to the product caused by accident, fire, floods or acts of God
- Improper installation, delivery, or maintenance. 

  Incidental or consequential damage caused by possible defects with this appliance.
  - Labor and other charges to install and/or remove the product

#### 2nd Year from the date of original purchase

For the 2nd year of the warranty, Espressione NA will cover PARTS ONLY. If your unit should require service email us and we will advise where to send and cover the parts only for the repair.

#### For sale in the 50 United States, District of Columbia, only:

This limited warranty is extended to the original purchaser for products purchased for home use within the USA. In Alaska and Hawaii, the limited warranty does not include the costs of shipping units. California residents may have additional return options. Please ask call center for additional information.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.